

*Case Management Society of New England*

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August 6, 2012

Massachusetts State House  
Office of the Governor  
Governor Deval Patrick  
Room 280  
Boston, MA 02133

Dear Governor Patrick,

The Case Management Society of America (CMSA), will celebrate the 14<sup>th</sup> year of National Case Management Week, October 14-20, 2012. This weeklong celebration serves to recognize case managers, to educate the public about case management and to increase recognition of the significant contribution of case managers to quality healthcare for the patient, healthcare provider, and payer.

Entities ranging from health care facilities, managed care organization, military installations, employer markets and care & disease management companies will be sponsoring local recognition, and educational events during this week through activities in the health care companies and efforts of the local CMSA chapters. The Case Management Society of America is an international organization of case managers, and healthcare professionals, committed to promoting the growth and value of case management, and to support the evolving needs of the case management professional. Founded in 1990, CMSA now has over 11,000 members and over 75 affiliated and pending chapters. Case management is a collaborative process of assessment, planning, facilitation and advocacy for options and services to meet an individual's health needs through communication and available resources to promote quality cost-effective outcomes.

As Case Management Society of New England (CMSNE) Public Policy Committee members of the local affiliate of the national organization, we respectfully request the state of Massachusetts proclaim October 14-20, 2012 as National Case Management Week. As a nonprofit organization, we are proud of the contribution our membership makes to the quality of healthcare in Massachusetts. To that end, we believe this proclamation will serve to support the continuing work of CMSNE as a critical link in the effective delivery of healthcare. In a time of unprecedented change and uncertainty in the healthcare industry, certainly we can all agree the mission and goals of CMSA and case management will serve the citizens of Massachusetts.

Sincerely,

Patricia Noonan RN, MBA, CCM  
Susan Madden RN-BC, BSN, CCM  
Jenny Quigley-Stickney RN, MSN/MHA, CCM  
Linda Dillon-Rydman RN-BC, MS, CCM, CPUR  
Deborah Marcellino, RN, CCM  
Susan Carlson RN, BSN, CCM, MS  
Carol Gleason MM, RN, CRRN, CCM, LRC, BCPC  
Maureen Ferguson, Executive Director, CMSNE

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## Case Management Week Proclamation

WHEREAS, Case management is a multidisciplinary profession that seeks to assure the delivery of quality, appropriate, efficient and cost effective healthcare services to patients throughout the State of Massachusetts.

WHEREAS, Case managers function in a variety of practice settings including hospitals, home healthcare, long-term care, rehabilitation, eldercare, managed care, and occupational health to facilitate the coordination of continuing care services.

WHEREAS, Case management is the sole medical management strategy that fosters the careful shepherding of healthcare dollars while maintaining a primary and consistent focus on patient advocacy.

WHEREAS, Case management services enhance quality of life while promoting the achievement of positive healthcare outcomes.

WHEREAS, Case management is an integral component of healthcare delivery in Massachusetts and throughout the United States.

Now, THEREFORE, I, Deval Patrick, Governor of the State of Massachusetts, do hereby proclaim the week of October 14-20, 2012 as CASE MANAGEMENT WEEK in Massachusetts and encourage all citizens to join me in this worthy observance.